

We're making changes to our overdrafts

These changes will be effective from
14 March 2020

We're making changes to our overdrafts

We're making changes to the way we charge you for using your overdraft. We explain the changes we're making in more detail later in this letter. It's important you read these carefully so you understand what they mean for you. The changes apply from **14 March 2020**.

You'll be able to download the new terms (at www.ciiom.hsbc.com/legal), pick up a copy in our branches or ask for them to be posted to you from **14 March 2020**.

Overdrafts – what's changing?

As part of our package of changes to our overdrafts, you can expect to see:

- ◆ **simpler unarranged overdrafts** – we're removing the £5 daily unarranged overdraft usage fee (where it currently applies) and reducing the Monthly Maximum Charge
- ◆ **a new single interest rate** – we'll charge one interest rate whether you have an arranged or unarranged overdraft
- ◆ **introducing interest free overdraft amounts on more accounts**
- ◆ **reducing the Monthly Maximum Charge** for using an unarranged overdraft to £20.

Further details can be found online at www.ciiom.hsbc.com/current-accounts/overdrafts/

What do you need to do?

If you accept the changes you don't need to do anything, they'll happen automatically.

If you don't, you have the option to close any accounts covered by these terms. We won't charge you for closing the account but you'll need to repay everything you owe us.

That includes any overdraft as well as charges for using the account such as payment or overdraft charges. If you want to do this, please contact us before **14 March 2020**.

Overdrafts are changing

The way we charge for overdrafts – introducing simpler charges

Right now, the charges you pay on your overdraft depend on whether it's arranged (one we've agreed in advance) or unarranged (one we haven't).

What does this mean for you?

We've set out the changes we're making to the charges on your account in the table below:

Our new, simpler charges					
	Fees and interest			Monthly Maximum Charge	
	Arranged overdrafts	Unarranged overdrafts	Arranged & unarranged overdrafts	Unarranged overdrafts	
Your account	Current charges EAR – Equivalent Annual Rate		New charges	Current charges	New charges
HSBC Advance Bank Account	17.9% EAR variable	£5 daily usage fee	17.9% EAR variable	£80	£20
Bank Account	19.9% EAR variable		19.9% EAR variable		
Graduate Bank Account					
Current Account (off-sale)					
Bank Account Pay Monthly	19.9% EAR variable		N/A		
Student Bank Account	0% EAR variable		0% EAR variable	N/A	

The **Monthly Maximum Charge** is the maximum amount we might charge you in a month for having an unarranged overdraft.

Introducing interest free overdraft amounts on more accounts

We're now introducing **interest free overdraft amounts** of **£25** on these accounts:

- ◆ HSBC Advance
- ◆ Bank Account
- ◆ Bank Account Pay Monthly
- ◆ Current Account (off-sale)

You'll only be charged interest on the amount you borrow over the interest free amount. So if you use £25 or less of your arranged overdraft, no charges will apply.

Don't forget that with **Bank Account Pay Monthly**, you also already have a £50 buffer on your account that applies if you go over your arranged overdraft limit.

If you already have an interest free overdraft amount on your accounts this will continue to apply, for example if you're a **HSBC Premier** or **HSBC Jade** customer, or you have a **Graduate** or **Student Bank Account**.

Other changes we're making to our terms

When we charge for using an unarranged overdraft

Right now, we don't charge daily unarranged overdraft usage fees where you have an unarranged overdraft if:

- ◆ the unarranged overdraft is £10 or less
- ◆ your account has had an unarranged overdraft for more than 30 days in a row
- ◆ your account has an unarranged overdraft only because of an overdraft or interest charge.

In future, we'll charge unarranged overdraft interest at the rates set out in this letter even where these circumstances apply. But you won't be charged interest if you use your arranged or unarranged overdraft and pay it back before 11.45pm on the same day.

ciiom.hsbc.com

HSBC Bank plc. Registered in England and Wales with number 00014259. Registered Office: 8 Canada Square, London E14 5HQ. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Our Financial Services Register number is 114216. Regulated by the Jersey Financial Services Commission for Banking, General Insurance Mediation and Investment Business and licensed by the Guernsey Financial Services Commission for Banking, Insurance and Investment Business. Licensed by the Isle of Man Financial Services Authority.

HSBC Customer Information: PO Box 760, 1 The Forum, Parkway, Fareham PO14 9TE

NRFB1483 MCP54265 ©HSBC Group plc 2019. All Rights Reserved.