

Extended
Warranty
Insurance from
Domestic &
General

As an HSBC Premier or Platinum Credit Card holder, if you are a resident in the UK, Channel Islands or Isle of Man, one of the benefits available to you is Extended Warranty Insurance provided by Domestic & General Insurance PLC (D&G).

This insurance can be applied to a range of household items, and will provide you with two years of breakdown cover, which commences when the manufacturer's warranty expires. It will also provide you with accidental damage cover, starting at the point you register the item with D&G and continues until the end of the policy. This is at no extra cost and registrations are unlimited. For a full list of items covered, including any limitations or exclusions, please refer to domesticandgeneral.com or contact D&G on 0800 169 1074 or (DDI) 020 3481 6155.¹

¹ Telephone lines are open 08:00 to 20:00 every day (except Christmas Day, Boxing Day and New Year's Day). Calls may be monitored or recorded.

The insurance and all related insurance services are provided by D&G and by introducing you, HSBC is not a party to any advice or services which D&G may provide, nor will HSBC have any direct involvement in the relationship between you and D&G as the insurer. Your data may be passed to D&G for the fulfilment of your policy, for more information on the processing of your personal data, and your rights in this respect please refer to the 'Your information and how we look after it' section within your HSBC credit card terms and conditions.

Do I qualify for extended warranty insurance?

To qualify for cover, items must cost between £50 and £2,000 and be purchased in full with your HSBC Premier or Platinum Credit Card. You must register your item to your home address within 90 days of purchase in order for the insurance to commence.

Extended Warranty policies are distributed, administered and underwritten by D&G. Each item of equipment will be protected under its own separate policy.

HSBC may receive remuneration dependent on the performance of the insurance business that we introduce to D&G.

How do I get this extended warranty insurance?

To register your items and receive full Terms and Conditions, contact D&G at hsbc.domesticandgeneral.com or by calling 0800 169 1074 or (DDI) 020 3481 6155.²

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Accessibility

If you need any of this information in a different format, please let us know.

This includes large print, braille, or audio. You can speak to us using the live chat on our website, visiting one of our branches, or by giving us a call.

There are also lots of other options available to help you communicate with us. Some of these are provided by third parties who are responsible for the service. These include a Text Relay Service and a British Sign Language (BSL) Video Relay Service, to find out more please get in touch. You can also visit: hsbc.co.uk/accessibility or ciiom.hsbc.com/accessibility or: hsbc.co.uk/contact or ciiom.hsbc.com/help.

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