

Moving money between accounts

Hello, my name's Tammi and I'm from your HSBC team in Jersey.

Today I'm going to talk you through how to easily move money between your own accounts. Now, the first thing I'm going to need you to do, is make sure you're registered and logged in to our free and secure online banking.

Now, don't worry if you're not already registered for this service you can watch one of our videos which will talk you through how to get you all set up.

Ok, so now you're logged in, can I ask you to please select the 'Move money' button from your account summary dashboard.

Once you've done that, from the drop down select the account you want to move money from and then from the drop down select the account you want to move money to. At this point, we'll need you to input the amount of money you want to send.

Now remember, there's no restriction to the amount of money you can send between your own HSBC accounts.

Once you've selected the amount, you'll need to select the date for your payment. You can choose whether to send the money immediately or select a future date, as long as it's within the next 12 months.

If you're thinking about setting up the payment to make regular payments, because maybe you want to keep your savings account topped up, or perhaps one of your other accounts, you can choose to set up a standing order.

If you want to do this, you'll need to have the start date, frequency, and end date of your payment.

Finally, you'll need to select 'Continue'. Once you've done that, you'll see a summary of the instruction you've given us. At this stage, you can either choose to edit the information if it's not quite right or select confirm and we'll process your transaction for you.

So there you go, it's as easy as that!

If you're thinking about doing something else on your online banking and you're not quite sure how to do it, then please watch out for some of our other helpful videos.

Don't forget that if you've missed any of our steps, or you're unsure how to make this transaction, you can replay this video at any time and at your own pace.

