



## Express Banking

### Video Transcript

**Staff** – Good morning, welcome to HSBC, how can I help you today?

**Customer** – Hi there, I need to cancel a direct debit but I haven't got much time.

**Staff** – That's not a problem at all. Would you like to follow me to the express banking machine?

Did you know you can save time by using our express banking kiosk?

Simply put your card in and enter your pin.

You will then be able to pay your bills, transfer money and much more.

It's a quick, easy and secure way to do your banking.

You can use the express banking machine to view and print your transactions, pay your bill, check your balances, manage standing orders and direct debits, get a personal loan quote, transfer money between your different HSBC current and savings accounts or open a flexible saver account.

You can end your session by pressing the return card button at any time to get your card back.

For more information, visit your local branch.