



Direct Debit Instruction

Please use the Direct Debit form below to set up regular monthly payments from your chosen account to your HSBC Credit Card.

Please note that any future changes must be received by HSBC Bank plc at least eight working days before the next collection date.

You'll need the sort code and account number of the account you wish the payment to be made from. These can be found on the top right-hand corner of your cheque book or bottom left-hand corner of your debit card.

Banks and Building Societies may not accept Direct Debit Instructions for some types of account.

Cut off and keep the Direct Debit Guarantee and return the rest of the form to us at the address shown.

Instruction to your Bank or Building Society to pay Direct Debit



Please fill in the whole form using a ball point pen and send to: **HSBC Customer Service Centre, BX8 2HB.**

To: The Manager	<input type="text"/>						
Bank/Building Society	<input type="text"/>						
Address	<input type="text"/> <input type="text"/>						
Post Code	<input type="text"/>						
Name(s) of Account Holder(s)	<input type="text"/> <input type="text"/>						
Bank/Building Society account number (Most account numbers are 8 digits long; we've provided a ninth box as there are some accounts with 9 digits such as GiroBank accounts)	<input type="text"/>						
Branch Sort Code	<input type="text"/> — <input type="text"/> — <input type="text"/>						
Service user number	<table border="1"><tr><td>9</td><td>4</td><td>0</td><td>9</td><td>1</td><td>0</td></tr></table>	9	4	0	9	1	0
9	4	0	9	1	0		
Reference: Maximum of 18 characters	<input type="text"/>						

Instructions to your Bank or Building Society

Please pay HSBC Bank plc Card Services Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with HSBC Bank plc and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s) of
account holder(s)

Date (DD/MM/YYYY)

Each month I wish to pay the following into my HSBC Card Account by Direct Debit: (Please tick only 1 of the 3 options)

JMADDN

Minimum Repayment (or total if less than £5)

☐

A Fixed Payment of

£

☐

Full repayment or Monthly Statement Balance

☐

This Guarantee should be detached and retained.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit HSBC Bank plc will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request HSBC Bank plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by HSBC Bank plc or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund, you are not entitled to, you must pay it back when HSBC Bank plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.